
CUSTOM SADDLE ORDER AGREEMENT

If your saddle is a custom order it cannot be returned for refund. If there is a problem with workmanship or material the company will repair or replace said parts or materials at our expense.

Custom orders start at \$100 over the price of the catalog saddles, plus the regular price of all custom items.

After a custom saddle order has been submitted we will not accept any changes to the order.

Canceled orders already in the works will be charged a \$125.00 restocking fee. The fee to cancel a saddle with an exotic skin such as ostrich will be \$300.00

All custom orders are given special handling and are made in a separate department and are hand built by our most experienced senior saddle maker. Special care is taken to make sure the saddle is made to your exact specifications. We cannot guarantee cosmetic features on each saddle will be exactly the same due to the fact these saddles are hand-made.

If you decide you do not want your custom saddle, the company will try to do one of the following:

A. You can send the saddle back to Sport Saddle (at your expense) and pay for Sport Saddle to do necessary alterations to bring the saddle back to (regular catalog) specs if possible.

Or:

B. Send the saddle back to Sports Saddle and we will put it in on our in-stock list and we will try to sell the saddle for you, but you may have to discount the price to get it sold. Custom saddles can be difficult to re-sell depending on the extent of customizing that has been done. We at Sport Saddle will try our very best to sell you saddle quickly and at the best possible price. There will be a 10% charge on the selling price of the saddle for this service. Saddles will be sent out to customers on a 10 day trial period. We can mark the saddle as non-returnable but it may take longer to sell.

Please initial that you have read and agree to the terms above.